

QUALITY POLICY

Exploration & Testing Associates Limited is committed to achieving the highest standards of quality requirements in all aspects of work and service provision to our Clients. The scope of this work covers ground investigation, materials testing, project management and report submissions across the range of geotechnical and environmental investigations.

We achieve this through the following:

- Development and review of our Business Plans to guide the strategic direction of the business and provide focus to support the achievement of targets.
- Identification and setting of Business objectives and targets which are routinely monitored and also reviewed through our Management Review processes.
- Regular review of asset risks and risk assessments to ensure business and operational risks are minimised
- Commitment to working to current applicable legislation together with other business and industry requirements including ISO 9001:2015.
- Commitment to achieve and maintain Client Satisfaction
- Commitment to achieve continuous improvement of our business processes

Our Quality philosophy is communicated to staff who are knowledgeable and well trained to understand and work within our agreed working practices which are outlined in the Business Management System (BMS)

The effectiveness of the BMS is monitored through internal and external auditing and regular business checks on our work and business procedures. Through this philosophy we aim to deliver the highest standards of service to our Clients

Our Quality Policy is reviewed annually, communicated to staff and is available to all interested parties.



K O Marsh
Chairman

Revised: Sept. 2021
Date of next Revision: Sept. 2022